

**10A NCAC 46 .0203      QUALITY ASSURANCE**

A local health department shall establish, implement, and maintain written policies to assure quality in all administrative, environmental, clinical, and educational services and activities mandated by the Commission which are contracted for or provided by the local health department. Policies shall include:

- (1) Provisions for a periodic program assessment to be conducted at least once per year which shall include:
  - (a) A review of appropriate clinical and non-clinical records.
  - (b) Development of a corrective action time-table for making necessary improvements.
  - (c) Representation in the quality assurance program of each discipline involved in service provision.
  - (d) A review of appropriate state or local reports and statistics.
  - (e) Documentation of review findings.
  - (f) Documentation of corrective action.
- (2) Provisions for staff development and training opportunities.

*History Note: Authority G.S. 130A-9;  
Eff. October 1, 1984;  
Transferred and Recodified from 10 NCAC 12 .0229 Eff. April 4, 1990;  
Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. January 5, 2016.*